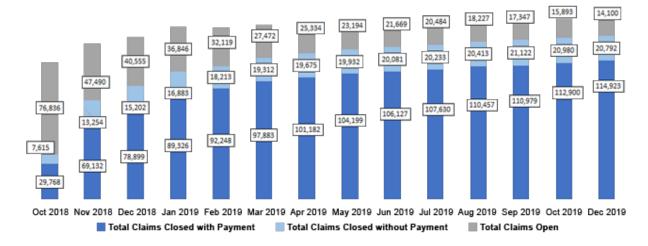
Hurricane Michael Claims Data as of December 13, 2019

Lines of Business	Number of Claims Reported	Number of Open Claims with Payment	Number of Open Claims without Payment	Number of Claims Closed with Payment	Number of Claims Closed without Payment	Percent of Claims Closed
Residential Property	99,781	9,272	647	76,169	13,693	90.1%
Homeowners	73,655	7,448	508	55,316	10,383	89.2%
Dwelling	16,198	1,284	87	12,325	2,502	91.5%
Mobile Homeowners	9,101	349	34	8,074	644	95.8%
Commercial Residential	827	191	18	454	164	74.7%
Commercial Property	11,665	2,924	653	5,398	2,690	69.3%
Private Flood	230	13	5	165	47	92.2%
Business Interruption	940	151	121	425	243	71.1%
Other Lines of Business*	37,199	207	107	32,766	4,119	99.2%
TOTALS	149,815	12,567	1,533	114,923	20,792	90.6%

^{*}Other Lines of Business may include Fire, Farmowners' Multi-Peril, Ocean Marine, Inland Marine, Private Passenger Automobile Physical Damage, Commercial Auto Physical Damage, Aircraft, Glass, Boiler and Machinery, Industrial Fire, Industrial Extended Coverage, and Multi-Peril Crop.

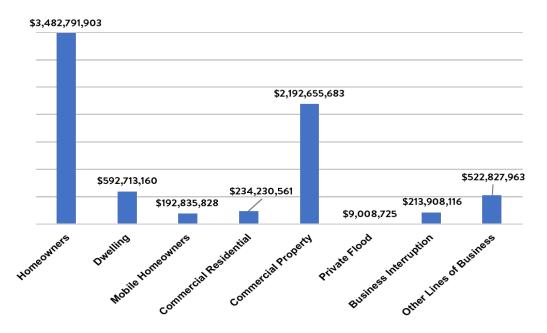
Hurricane Michael Claims Status by Filing Deadline



Paid Losses by Line of Business

Paid losses include indemnity payments but excludes loss adjustment expenses.

Total Paid Losses: \$7,440,971,939



Total Estimated Losses

The OIR required insurers report estimated and paid losses. Estimated or case incurred losses, include indemnity case reserves and payments to date.

Total Estimated Insured Losses: \$7,856,069,561

Claims Data as of December 13, 2019, by County

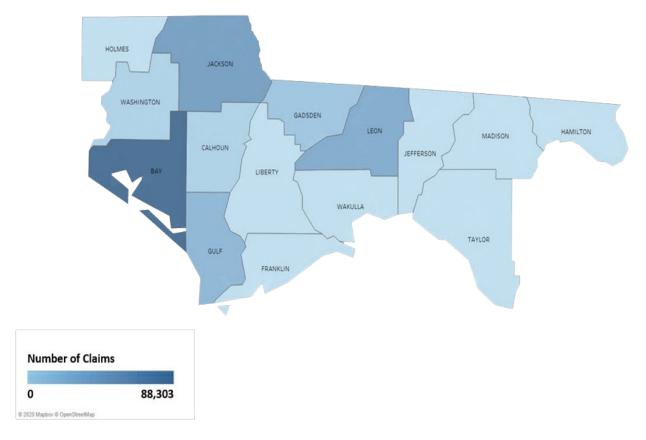
County*	Number of Claims	Number of Open Claims with Payment	Number of Open Claims without Payment	Claims Closed with Payment	Number of Claims Closed without Payment	Percent of Claims Closed
BAY	88,303	9,418	827	68,928	9,130	88.4%
CALHOUN	4,030	237	27	3,467	299	93.4%
FRANKLIN	2,291	104	31	1,301	855	94.1%
GADSDEN	6,298	341	74	4,747	1,136	93.4%
GULF	8,794	821	87	6,540	1,346	89.7%
HAMILTON	158	0	0	139	19	100.0%
HOLMES	1,028	27	12	767	222	96.2%
JACKSON	14,168	964	115	11,838	1,251	92.4%
JEFFERSON	243	1	3	179	60	98.4%
LEON	10,269	183	77	7,042	2,967	97.5%
LIBERTY	1,187	32	3	1,032	120	97.1%
MADISON	53	1	0	38	14	98.1%
TAYLOR	59	0	1	41	17	98.3%
WAKULLA	1,475	17	11	1,005	442	98.1%
WASHINGTON	3,522	160	21	2,851	490	94.9%
REST OF THE STATE	7,937	261	244	5,008	2,424	93.6%
TOTAL	149,815	12,567	1,533	114,923	20,792	90.6%

*Suwannee County is not included in the county breakdown due to claims of Trade Secret but is included in the overall claims data.

Total Number of Claims in Panhandle Region

There were 141,878* claims reported in the Panhandle region.

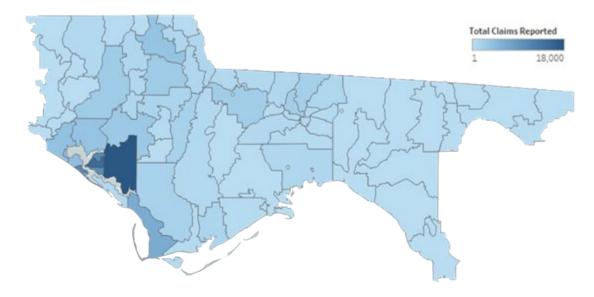
Bay County had the highest number of reported claims, with 88,303 claims accounting for almost 60% of all claims filed as a result of Hurricane Michael. There were 14,168 claims reported in Jackson County, 10,269 claims reported in Leon County, and 8,794 claims reported in Gulf County.



^{*}Suwannee County is not included in the county breakdown due to claims of Trade Secret but is included in the overall claims data.

Total Claims Reported by Zip Code

For the December 13, 2019 data call, approximately half of reporting insurers provided zip code level data. All future catastrophe reporting will require insurers to submit zip code level data.



The numbers in the legend are an approximation of the claims and not the actual number of claims due to trade secret protections. Boundaries are presented by zip code.

Total Open Claims by Zip Code

Below represents the reported percent of open claims by zip code as compared to the total number of claims filed. Not all insurers reported data by zip code. Zip codes with no open claims are not represented in this chart.

Bay County			
Zip	% Open		
32401	15%		
32405	13%		
32444	13%		
32404	11%		
32411	11%		
32408	10%		
32407	8%		
32413	8%		
32409	8%		
32456	8%		
32412	7%		
32410	7%		
32438	6%		
32466	6%		
32403	6%		
32402	3%		
32406	1%		
Calhoun	County		
Zip	% Open		
32424	8%		
32424 32421			
	8%		
32421	8% 5%		
32421 32430	8% 5% 4%		
32421 32430	8% 5% 4% 1%		
32421 32430 32449	8% 5% 4% 1%		
32421 32430 32449 Franklin	8% 5% 4% 1% County		
32421 32430 32449 Franklin Zip	8% 5% 4% 1% County % Open		
32421 32430 32449 Franklin Zip 32328	8% 5% 4% 1% County % Open 7%		
32421 32430 32449 Franklin Zip 32328 32323	8% 5% 4% 1% County % Open 7% 6%		
32421 32430 32449 Franklin Zip 32328 32323 32320	8% 5% 4% 1% County % Open 7% 6% 5%		
32421 32430 32449 Franklin Zip 32328 32323 32320 32320	8% 5% 4% 1% County % Open 7% 6% 5% 3%		
32421 32430 32449 Franklin Zip 32328 32323 32320 32320	8% 5% 4% 1% County % Open 7% 6% 5% 3%		
32421 32430 32449 Franklin Zip 32328 32323 32320 32320	8% 5% 4% 1% County % Open 7% 6% 5% 3%		
32421 32430 32449 Franklin Zip 32328 32323 32320 32320	8% 5% 4% 1% County % Open 7% 6% 5% 3%		
32421 32430 32449 Franklin Zip 32328 32323 32320 32320	8% 5% 4% 1% County % Open 7% 6% 5% 3%		

Gadsden County				
Zip	% Open			
32343	11%			
32352	9%			
32332	8%			
32324	7%			
32351	6%			
32333	3%			
32330	2%			
Gulf County				
Zip	% Open			
32456	12%			
32465	5%			
32457	2%			
Holme	es County			
Zip	% Open			
32455	12%			
32425	4%			
Jackso	n County			
Zip	% Open			
32446	9%			
32448	9%			
32420	7%			
32431	6%			
32443	5%			
32442	4%			
32460	4%			
32440	4%			
32445	4%			
32426	4%			
32423	3%			
32447	3%			
32432	2%			
Jefferson County				
Zip	% Open			
32344	2%			

Leon County			
Zip 32305	% Open 6%		
32301	4%		
32308	3%		
32310	3%		
32311	3%		
32303	2%		
32309	2%		
32317	2%		
32304	1%		
32312	1%		
	County		
Zip	% Open		
32321	2%		
32334	1%		
Madiso	n County		
Zip	% Open		
32340	4%		
Taylor	County		
Zip	% Open		
32348	5%		
Wakull	a County		
Zip	% Open		
32346	3%		
32327	1%		
32358	1%		
Washingt	on County		
Zip	% Open		
32428	5%		
32462	5%		
32427	4%		
32437	2%		
22.07	-77		

Number of Open Claims by Category for All Lines of Business

The OIR requested insurers to provide a breakdown of open claims using the following categories. These categories may not be inclusive of all possible categories for open claims and claims may be represented in multiple categories.

