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INSURANCE REGULATION
Docketed by: EE

OFFICE OF INSURANCE REGULATION

MICHAEL YAWORSKY
COMMISSIONER

IN THE MATTER OF:

CASE NO.: 319764-23-CO

CONDO OWNERS RECIPROCAL EXCHANGE

CONSENT ORDER

THIS CAUSE came on for consideration as a result of CONDO OWNERS RECIPROCAL EXCHANGE's ("CONDO OWNERS") proposal to assume selected commercial lines policies from CITIZENS PROPERTY INSURANCE CORPORATION ("CITIZENS"), which was submitted to the FLORIDA OFFICE OF INSURANCE REGULATION ("OFFICE") for its review on or about October 30, 2023. Following a complete review of the entire record and upon consideration thereof, and otherwise being fully advised in the premises, the OFFICE hereby finds as follows:

1. The OFFICE has jurisdiction over the subject matter and of the parties herein.
2. CITIZENS has been established in accordance with the provisions of Section 627.351(6), Florida Statutes, as amended, to provide insurance for residential and commercial property qualified risks under circumstances specified in the statute.
3. The Florida Legislature has enacted Section 627.351(6)(q)3.a., Florida Statutes, to encourage and provide a means for the depopulation of CITIZENS. CITIZENS submitted a plan of depopulation titled "Citizens Property Insurance Corporation Personal Residential and Commercial Lines Non-Bonus Depopulation Plan" ("Plan"), which the OFFICE adopted in Order No. 199206-16 and approved on November 30, 2016, and amended on December 2, 2016. In

December 2022, the Florida Legislature amended Section 627.351(6)(c)5.b., Florida Statutes, through ch. 2022-271(8), Laws of Florida¹. As a result of this statutory change, which applies to take-out offers that are part of an application to participate in depopulation submitted to the OFFICE on or after January 1, 2023, the Plan will conflict with Florida law. The Plan provides the terms and conditions that serve as the basis for this Consent Order except where the Plan conflicts with Section 627.351(6)(c)5.b., Florida Statutes, as amended by ch. 2022-271(8), Laws of Florida; the Florida Statutes in effect at the time of the assumption will control. CONDO OWNERS shall abide by the terms and conditions of the Plan and Section 627.351(6)(c)5.b., Florida Statutes, as amended by ch. 2022-271(8), Laws of Florida, as a condition of issuance of this Consent Order.

4. CONDO OWNERS is a Florida-domiciled property and casualty reciprocal insurer authorized to transact insurance in the state of Florida.

5. On or about October 30, 2023, CONDO OWNERS submitted a proposal to assume selected policies from CITIZENS. The policies are expected to be assumed on or about February 27, 2024, and the proposal provides for an assumption of up to 850 policies, consisting of 750 commercial residential multi-peril policies and 100 commercial residential wind-only policies from the CITIZENS' Account.

6. CONDO OWNERS understands that the selected policies to be assumed from CITIZENS on February 27, 2024, or at a later date approved by the OFFICE and CITIZENS, will not be subject to any incentive or bonus plan, whether statutory or otherwise.

¹ Whenever an offer of coverage for a commercial lines residential risk is received for a policyholder of the corporation at renewal from an authorized insurer, the risk is not eligible for coverage with the corporation unless the premium for coverage from the authorized insurer is more than 20 percent greater than the corporation's renewal premium for comparable coverage. Ch. 2022-271(8), Laws of Florida.

7. Because of the potential harmful impact to Florida policyholders, CONDO OWNERS shall not make takeout offers to CITIZENS policyholders that are more than forty percent higher than the policyholder's estimated renewal premium with CITIZENS. CONDO OWNERS must use rates that have either been approved by the OFFICE or rates that have been filed with the OFFICE as "use and file" at the time of execution of this Consent Order.

8. CONDO OWNERS is responsible for ensuring that it has entered or will enter into appropriate agreements with CITIZENS to effectuate the assumption of policies as authorized by this Consent Order. By entering into this Consent Order, CONDO OWNERS represents that it will comply with any such agreements between it and CITIZENS.

9. CONDO OWNERS must timely provide to CITIZENS all information required by the 2024 Assumption Calendar published by CITIZENS. CONDO OWNERS acknowledges that neither approval by CITIZENS nor entry into this Consent Order by the OFFICE constitutes a guarantee that the above-referenced policies will ultimately be available to CONDO OWNERS for assumption from CITIZENS, as the availability of policies for assumption may vary over time.

10. CONDO OWNERS shall limit its actual assumption of policies from CITIZENS to the number and type of policies authorized by the OFFICE in this Consent Order. The OFFICE based its review on CONDO OWNERS's proposed reinsurance program, catastrophe modeling, and financial statement projections, as well as the impact on policyholders. Such reinsurance program, catastrophe modeling, and financial statement profiles were based upon CONDO OWNERS's projected book of property policies, CONDO OWNERS's projected voluntary market writings, and the actual number of policies available in CITIZENS prior to the anticipated assumption date identified by CONDO OWNERS as satisfying its filed and approved underwriting guidelines.

11. CONDO OWNERS submitted the proposed reinsurance documentation and financial projections for the assumption of up to the number and types of CITIZENS' policies as set forth in paragraph five (5) above. Each additional assumption of CITIZENS' policies by CONDO OWNERS shall be subject to advance written approval by the OFFICE.

12. CONDO OWNERS' acquisition of adequate reinsurance and maintenance of executed reinsurance agreements are material to the OFFICE's review and analysis of CONDO OWNERS' proposal to assume selected policies from CITIZENS and to the OFFICE's approval of assumptions in the proposal.

13. CONDO OWNERS agrees to submit evidence of bound reinsurance coverage prior to the assumption date of February 27, 2024. CONDO OWNERS agrees to submit reinsurance summary statements and executed copies of any reinsurance agreements entered into as a result of the assumption as soon as they are available after the assumption date of February 27, 2024.

14. CONDO OWNERS agrees that in order to participate in the assumption of policies from CITIZENS on February 27, 2024, it shall obtain a Financial Strength Rating acceptable to the secondary mortgage market by January 3, 2024, or before CONDO OWNERS sends any communication to selected policyholders, whichever is earlier.

15. CONDO OWNERS agrees that it must have received approval from the OFFICE of its submitted rates and forms prior to uploading its preferred policy selections and estimated renewal premiums as required by the 2024 Assumption Calendar published by CITIZENS.

16. CONDO OWNERS understands that it must send communication to selected CITIZENS policyholders that, at minimum, describes the purpose and function of a reciprocal and how a reciprocal differs from a property and casualty insurer, explains that the estimated renewal

premium includes a 10% surplus contribution, and defines the surplus contribution and under what circumstances a subscriber would or would not receive a return of the surplus contribution.

17. CONDO OWNERS agrees that any policyholder communication related to the assumption of CITIZENS policies on February 27, 2024, must be submitted to and receive approval by the OFFICE prior to being sent to selected CITIZENS policyholders.

18. CONDO OWNERS expressly waives its right to any hearing in this matter, the making of findings of fact and conclusions of law by the OFFICE, and all other and further proceedings herein to which it may be entitled by law or by rules of the OFFICE. CONDO OWNERS agrees not to appeal or otherwise contest this Consent Order in any forum now or in the future available to it, including its right to any administrative proceeding, state or federal court action, or any appeal.

19. CONDO OWNERS represents that all explanations and documents made or submitted to the OFFICE as part of its proposal to assume selected policies from CITIZENS, including all attachments and supplements thereto, fully describe all transactions, agreements, and understandings relating to the assumption of policies from CITIZENS by CONDO OWNERS. However, all draft documents and non-executed agreements relating to CONDO OWNERS's plan shall not be deemed approved by this Consent Order until such time as executed agreements or final documents are submitted to and approved by the OFFICE.

20. The parties agree this Consent Order will be deemed executed when the OFFICE has signed and docketed a copy of this Consent Order bearing the signature of the authorized representative of CONDO OWNERS, notwithstanding the fact the copy was transmitted to the OFFICE electronically. CONDO OWNERS agrees the signature of its representative as affixed to this Consent Order shall be under seal of a Notary Public.

21. Each party to this action shall bear its own costs and attorney fees.

IT IS THEREFORE ORDERED that:

(A) Upon consideration of the proposal to assume selected policies from CITIZENS, including its attachments, the OFFICE approves the assumption of selected policies from CITIZENS, subject to adherence to the terms and conditions of this Consent Order by CONDO OWNERS.

(B) The OFFICE approves the assumption of CITIZENS' policies up to the amounts set forth above in paragraph five (5), in accordance with any agreements between CONDO OWNERS and CITIZENS, and this Consent Order.

(C) Regarding all reinsurance matters, CONDO OWNERS shall:

(i) Secure and maintain catastrophe reinsurance at such levels that are acceptable to the OFFICE but in no event less than that evidenced to the OFFICE in the proposal to assume selected policies from CITIZENS;

(ii) Notify the OFFICE of any termination of any of its reinsurance agreements. The notification shall be made to the OFFICE in writing sixty 60 days prior to the effective date of any such termination; and

(iii) Comply with the requirements of Section 624.610, Florida Statutes, with regard to all of its reinsurance arrangements.

(D) CONDO OWNERS shall participate annually in any examination of the CONDO OWNERS's reinsurance program as requested by the OFFICE. Based upon the OFFICE's review of the models and plans, CONDO OWNERS may be required at the OFFICE's sole discretion to take corrective action to cure any overexposure identified by the OFFICE. Such action may include

obtaining additional amounts of reinsurance coverage as directed by the OFFICE or suspending writing of any additional business, including the CITIZENS policies.

(E) Upon the expiration of the assumed CITIZENS policies, CONDO OWNERS shall provide coverage substantially equivalent to that afforded by CITIZENS at rates that have either been approved by the OFFICE or rates that have been filed with the OFFICE as "use and file" at the time of execution of this Consent Order, unless such policies are cancelled or nonrenewed by CONDO OWNERS for a lawful reason.

(F) At the time CONDO OWNERS assumes any policy of insurance from CITIZENS, CONDO OWNERS shall either obtain a new policy application from each affected policyholder or maintain in its files a copy of the policyholder's application on file with CITIZENS. If CONDO OWNERS chooses the former option, CONDO OWNERS may not initiate any retroactive increase in rates or premium or any retroactive decrease in coverage provided under the assumed CITIZENS policy (if applicable) as a result of the information obtained from or through the new policy application.

(G) For a period of three (3) years immediately following the date of entry of this Consent Order, CONDO OWNERS shall abide by the proposal to assume selected policies from CITIZENS in all material respects. Further, INSURANCE COMPANY NAME shall abide by all terms of this Consent Order and all provisions of any agreements entered into with CITIZENS.

(H) Should the OFFICE determine CONDO OWNERS has failed to materially comply with the terms of this Consent Order, the proposal to assume selected policies from CITIZENS, including its attachments and amendments thereto as submitted to the OFFICE, or terms of any agreements with CITIZENS, CONDO OWNERS shall, upon receipt of notice of such material non-compliance, have 60 days to cure its material non-compliance. In the event CONDO

OWNERS fails to cure any such material non-compliance within the 60-day period, CONDO OWNERS expressly agrees the OFFICE may enter an order directing it to immediately cease writing commercial or other lines of insurance within the state of Florida, imposing such other sanctions authorized by statute or rule, or imposing other restrictions as may be deemed appropriate by the OFFICE.

WHEREFORE, the assumption of up to 850 policies, consisting of 750 commercial residential multi-peril policies and 100 commercial residential wind-only policies from the CITIZENS' Account, subject to the terms and conditions of this Consent Order, is hereby APPROVED.

FURTHER, all terms and conditions contained herein are hereby ORDERED.

DONE and ORDERED this 30 day of November, 2023.



A handwritten signature in blue ink, appearing to read "Michael Yaworsky".

Michael Yaworsky, Commissioner
Office of Insurance Regulation

By execution hereof, CORE RISK MANAGERS, LLC, as attorney-in-fact of CONDO OWNERS RECIPROCAL EXCHANG, consents to entry of this Consent Order, agrees without reservation to all of the above terms and conditions, and shall be bound by all provisions therein. The undersigned represents that he has the authority to bind CONDO OWNERS RECIPROCAL EXCHANGE to the terms and conditions of this Consent Order.

CORE RISK MANAGERS, LLC
Attorney-in-Fact

[Corporate Seal]

Karin Coleman
Karin Coleman, Chief Operating Officer

STATE OF FLORIDA

COUNTY OF HILLSBOROUGH

The foregoing instrument was acknowledged before me by means of physical presence

or online notarization, this 30 day of NOVEMBER 2023, by KARIN COLEMAN
(name of person)

as CHIEF OPERATING OFFICER for CORE RISK MANAGERS, LLC
(type of authority; e.g., officer, trustee, attorney in fact) (company name)

(company name)

[Notary Seal]



[Signature]
(Signature of the Notary)

STEPHANIE CORRADO
(Print, Type, or Stamp Commissioned Name of Notary)

Personally Known OR Produced Identification

Type of Identification Produced —

My Commission Expires: 8/30/2024

COPIES FURNISHED TO:

Judy Grunewald, Depopulation-FMAP Team Supervisor
Citizens Property Insurance Corporation
2101 Maryland Circle
Tallahassee, FL 32303
Judy.Grunewald@citizensfla.com

Paresh Patel, Chief Executive Officer
CORE Risk Managers, LLC
3802 Coconut Palm Drive
Tampa, FL 33619
pspatel@typtap.com

Karin Coleman, Chief Operating Officer
CORE Risk Managers, LLC
3802 Coconut Palm Drive
Tampa, FL 33619
kcoleman@hcigroup.com

Jane Nelson, Director
P&C Financial Oversight
Office of Insurance Regulation
200 East Gaines Street
Tallahassee, FL 32399
Jane.Nelson@flor.com

Bradley Trim, Chief Financial Analyst
P&C Financial Oversight
Office of Insurance Regulation
200 East Gaines Street
Tallahassee, FL 32399
Bradley.Trim@flor.com

Courtney Colston-Hayes, Assistant General Counsel
Office of Insurance Regulation
200 East Gaines Street
Tallahassee, FL 32399
Courtney.Colston-Hayes@flor.com