

**FILED**

DEC 28 2023

INSURANCE REGULATION  
Docketed by: SB



**OFFICE OF INSURANCE REGULATION**

**MICHAEL YAWORSKY**  
COMMISSIONER

IN THE MATTER OF:

CASE NO.: 320988-23

PEOPLE'S TRUST INSURANCE COMPANY  
\_\_\_\_\_ /

CONSENT ORDER

THIS CAUSE came on for consideration as a result of PEOPLE'S TRUST INSURANCE COMPANY's ("PEOPLE'S TRUST") proposal to assume selected personal lines policies from CITIZENS PROPERTY INSURANCE CORPORATION ("CITIZENS"), which was submitted to the FLORIDA OFFICE OF INSURANCE REGULATION ("OFFICE") for its review on or about November 30, 2023. Following a complete review of the entire record and upon consideration thereof, and otherwise being fully advised in the premises, the OFFICE hereby finds as follows:

1. The OFFICE has jurisdiction over the subject matter and of the parties herein.
2. CITIZENS has been established in accordance with the provisions of Section 627.351(6), Florida Statutes, as amended, to provide insurance for residential and commercial property qualified risks under circumstances specified in the statute.
3. The Florida Legislature has enacted Section 627.351(6)(q)3.a., Florida Statutes, to encourage and provide a means for the depopulation of CITIZENS. CITIZENS submitted a plan of depopulation titled "Citizens Property Insurance Corporation Personal Residential and Commercial Lines Non-Bonus Depopulation Plan" ("Plan"), which the OFFICE adopted in Order No. 199206-16 and approved on November 30, 2016, and amended on December 2, 2016. In December 2022, the Florida Legislature added Section 627.351(6)(ii)3., Florida Statutes, through

ch. 2022-271(8), Laws of Florida<sup>1</sup>. As a result of this statutory change, which applies to take-out offers that are part of an application to participate in depopulation submitted to the OFFICE on or after January 1, 2023, the Plan will conflict with Florida law. The Plan provides the terms and conditions that serve as the basis for this Consent Order except where the Plan conflicts with Section 627.351(6)(ii)3., Florida Statutes, as added by ch. 2022-271(8), Laws of Florida; the Florida Statutes in effect at the time of the assumption will control. PEOPLE'S TRUST shall abide by the terms and conditions of the Plan and Section 627.351(6)(ii)3., Florida Statutes, as added by ch. 2022-271(8), Laws of Florida, as a condition of issuance of this Consent Order.

4. PEOPLE'S TRUST is a Florida-domiciled property and casualty insurance company authorized to transact insurance in the state of Florida.

5. On or about November 30, 2023, PEOPLE'S TRUST submitted a proposal to assume selected policies from CITIZENS. The policies are expected to be assumed on or about March 19, 2024, and the proposal provides for an assumption of up to 7,000 personal residential multi-peril policies from the CITIZENS' Account.

6. PEOPLE'S TRUST understands that the selected policies to be assumed from CITIZENS on March 19, 2024, or at a later date approved by the OFFICE and CITIZENS, will not be subject to any incentive or bonus plan, whether statutory or otherwise.

7. Because of the potential harmful impact to Florida policyholders, PEOPLE'S TRUST shall not make takeout offers to CITIZENS policyholders that are more than forty percent higher than the policyholder's estimated renewal premium with CITIZENS. PEOPLE'S TRUST

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<sup>1</sup> If a policyholder receives a take-out offer from an authorized insurer, the risk is no longer eligible for coverage with the corporation unless the premium for coverage from the authorized insurer is more than 20 percent greater than the renewal premium for comparable coverage from Citizens. This applies to take-out offers that are part of an application to participate in depopulation submitted to the Office on or after January 1, 2023. Ch. 2022-271(8), Laws of Florida.

must use rates that have either been approved by the OFFICE or rates that have been filed with the OFFICE as “use and file” at the time of execution of this Consent Order.

8. PEOPLE’S TRUST is responsible for ensuring that it has entered or will enter into appropriate agreements with CITIZENS to effectuate the assumption of policies as authorized by this Consent Order. By entering into this Consent Order, PEOPLE’S TRUST represents that it will comply with any such agreements between it and CITIZENS.

9. PEOPLE’S TRUST must timely provide to CITIZENS all information required by the 2024 Assumption Calendar published by CITIZENS. PEOPLE’S TRUST acknowledges that neither approval by CITIZENS nor entry into this Consent Order by the OFFICE constitutes a guarantee that the above-referenced policies will ultimately be available to PEOPLE’S TRUST for assumption from CITIZENS, as the availability of policies for assumption may vary over time.

10. PEOPLE’S TRUST shall limit its actual assumption of policies from CITIZENS to the number and type of policies authorized by the OFFICE in this Consent Order. The OFFICE based its review on PEOPLE’S TRUST’s reinsurance program, catastrophe modeling, and financial statement projections, as well as the impact on policyholders. Such reinsurance program, catastrophe modeling, and financial statement profiles were based upon PEOPLE’S TRUST’s current in-force book of property policies, PEOPLE’S TRUST’s projected voluntary market writings, and the actual number of policies available in CITIZENS prior to the anticipated assumption date identified by PEOPLE’S TRUST as satisfying its filed and approved underwriting guidelines.

11. PEOPLE’S TRUST submitted the reinsurance documentation and financial projections for the assumption of up to the number and types of CITIZENS’ policies as set forth

in paragraph five (5) above. Each additional assumption of CITIZENS policies by PEOPLE'S TRUST shall be subject to advance written approval by the OFFICE.

12. PEOPLE'S TRUST's acquisition of adequate reinsurance and maintenance of executed reinsurance agreements are material to the OFFICE's review and analysis of PEOPLE'S TRUST's proposal to assume selected policies from CITIZENS and to the OFFICE's approval of assumptions in the proposal.

13. PEOPLE'S TRUST expressly waives its right to any hearing in this matter, the making of findings of fact and conclusions of law by the OFFICE, and all other and further proceedings herein to which it may be entitled by law or by rules of the OFFICE. PEOPLE'S TRUST agrees not to appeal or otherwise contest this Consent Order in any forum now or in the future available to it, including its right to any administrative proceeding, state or federal court action, or any appeal.

14. PEOPLE'S TRUST represents that all explanations and documents made or submitted to the OFFICE as part of its proposal to assume selected policies from CITIZENS, including all attachments and supplements thereto, fully describe all transactions, agreements, and understandings relating to the assumption of policies from CITIZENS by PEOPLE'S TRUST. However, all draft documents and non-executed agreements relating to PEOPLE'S TRUST's plan shall not be deemed approved by this Consent Order until such time as executed agreements or final documents are submitted to and approved by the OFFICE.

15. The parties agree this Consent Order will be deemed executed when the OFFICE has signed and docketed a copy of this Consent Order bearing the signature of the authorized representative of PEOPLE'S TRUST, notwithstanding the fact the copy was transmitted to the

OFFICE electronically. PEOPLE'S TRUST agrees the signature of its representative as affixed to this Consent Order shall be under seal of a Notary Public.

16. Each party to this action shall bear its own costs and attorney fees.

IT IS THEREFORE ORDERED that:

(A) Upon consideration of the proposal to assume selected policies from CITIZENS, including its attachments, the OFFICE approves the assumption of selected policies from CITIZENS, subject to adherence to the terms and conditions of this Consent Order by PEOPLE'S TRUST.

(B) The OFFICE approves the assumption of CITIZENS' policies up to the amounts set forth above in paragraph five, in accordance with any agreements between PEOPLE'S TRUST and CITIZENS, and this Consent Order.

(C) Regarding all reinsurance matters, PEOPLE'S TRUST shall:

(i) Maintain catastrophe reinsurance at such levels that are acceptable to the OFFICE but in no event less than that evidenced to the OFFICE in the proposal to assume selected policies from CITIZENS;

(ii) Notify the OFFICE of any termination of any of its reinsurance agreements. The notification shall be made to the OFFICE in writing 60 days prior to the effective date of any such termination; and

(iii) Comply with the requirements of Section 624.610, Florida Statutes, with regard to all of its reinsurance arrangements.

(D) PEOPLE'S TRUST shall participate annually in any examination of PEOPLE'S TRUST's reinsurance program as requested by the OFFICE. Based upon the OFFICE's review of the models and plans, PEOPLE'S TRUST may be required at the OFFICE's sole discretion to take

corrective action to cure any overexposure identified by the OFFICE. Such action may include obtaining additional amounts of reinsurance coverage as directed by the OFFICE or suspending writing of any additional business, including the CITIZENS policies.

(E) Upon the expiration of the assumed CITIZENS policies, PEOPLE'S TRUST shall provide coverage substantially equivalent to that afforded by CITIZENS at rates that have either been approved by the OFFICE or rates that have been filed with the OFFICE as "use and file" at the time of execution of this Consent Order, unless such policies are cancelled or nonrenewed by PEOPLE'S TRUST for a lawful reason.

(F) At the time PEOPLE'S TRUST assumes any policy of insurance from CITIZENS, PEOPLE'S TRUST shall either obtain a new policy application from each affected policyholder or maintain in its files a copy of the policyholder's application on file with CITIZENS. If PEOPLE'S TRUST chooses the former option, PEOPLE'S TRUST may not initiate any retroactive increase in rates or premium or any retroactive decrease in coverage provided under the assumed CITIZENS policy (if applicable) as a result of the information obtained from or through the new policy application.

(G) For a period of three years immediately following the date of entry of this Consent Order, PEOPLE'S TRUST shall abide by the proposal to assume selected policies from CITIZENS in all material respects. Further, PEOPLE'S TRUST shall abide by all terms of this Consent Order and all provisions of any agreements entered into with CITIZENS.

(H) Should the OFFICE determine PEOPLE'S TRUST has failed to materially comply with the terms of this Consent Order, the proposal to assume selected policies from CITIZENS, including its attachments and amendments thereto as submitted to the OFFICE, or terms of any agreements with CITIZENS, PEOPLE'S TRUST shall, upon receipt of notice of such material

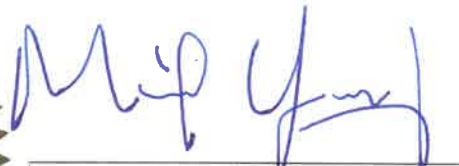
non-compliance, have 60 days to cure its material non-compliance. In the event PEOPLE'S TRUST fails to cure any such material non-compliance within the 60-day period, PEOPLE'S TRUST expressly agrees the OFFICE may enter an order directing it to immediately cease writing personal lines or other lines of insurance within the state of Florida, imposing such other sanctions authorized by statute or rule, or imposing other restrictions as may be deemed appropriate by the OFFICE.

WHEREFORE, the assumption of up to 7,000 personal residential multi-peril policies from the CITIZENS' Account, for the initial assumption starting on or about March 19, 2024, subject to the terms and conditions of this Consent Order, is hereby APPROVED.

FURTHER, all terms and conditions contained herein are hereby ORDERED.

DONE and ORDERED this 28<sup>th</sup> day of December, 2023.



  
Michael Yaworsky, Commissioner  
Office of Insurance Regulation

By execution hereof, PEOPLE'S TRUST INSURANCE COMPANY consents to entry of this Consent Order, agrees without reservation to all of the above terms and conditions, and shall be bound by all provisions therein. The undersigned represents that they have the authority to bind PEOPLE'S TRUST INSURANCE COMPANY to the terms and conditions of this Consent Order.

PEOPLE'S TRUST INSURANCE COMPANY

[Corporate Seal]

*C. Thomas Gallagher*

C. Thomas Gallagher, Chief Operating Officer  
People's Trust Insurance Company

STATE OF Florida

COUNTY OF Broward

The foregoing instrument was acknowledged before me by means of  physical presence

or  online notarization, this 28<sup>th</sup> day of December 2023, by Thomas Gallagher  
(name of person)

as officer for People's Trust  
(type of authority; e.g., officer, trustee, attorney in fact) (company name)

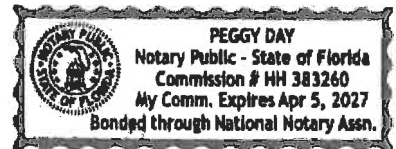
*Peggy Day*  
(Signature of the Notary)

Peggy Day  
(Print, Type or Stamp Commissioned Name of Notary)

Personally Known X OR Produced Identification \_\_\_\_\_

Type of Identification Produced DL

My Commission Expires: April 5, 2027





**COPIES FURNISHED TO:**

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