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PUBLIC HEARING AGENDA CASTLE KEY INSURANCE COMPANY CASTLE KEY INDEMNITY

WHEN: July 19, 2011, 9:00 a.m.

WHERE: Jim King Committee Room (401 Senate Office Building), Tallahassee, Florida (adjacent to The Capitol)

1. Opening Remarks
Office of Insurance Regulation
Belinda Miller, Acting General Counsel
Richard Koon, Director, Property and Casualty Product Review
Bob Lee, Actuary
Stephen Thomas, Assistant General Counsel
Kenneth Tinkham, Assistant General Counsel
2. Presentation
Castle Key Insurance Company
File Log # 11-09496 (Homeowners)

Castle Key Indemnity Company
File Log # 11-09497 (Homeowners)

Bonnie Gill, Product Vice President
Robin Haworth, Technical Actuary
JoAnne Kron, Counsel
Jamie Mills, Associate Actuary
Emily Moore, Assistant Actuary
Robert Simmons, Regional Counsel
Shantelle Thomas, Senior Actuary
3. Presentation
Office of the Insurance Consumer Advocate
Steve Alexander, Actuary
Terry Butler, Florida Insurance Consumer Advocate
4. Public Question and Answer
Open to the Public (Time May Be Limited due to the Number of Participants)
5. Adjourn

Any comments or concerns not addressed at the public hearing may be forwarded to ratehearings@flor.com until July 26, 2011; the subject line of your e-mail should read "Castle Key."

The Office of Insurance Regulation ("Office") displays, on our Industry Portal, all filings that we receive and on which we take final actions. To view the filings, go to the Filing Search page on our website: <http://www.flor.com/edms/>. Once you are there, you will need to use the search criteria displayed on the left side of the

page. The most commonly used search criteria are the “file log #” and the “company name.” To view the filing related to this rate hearing, type 11-09496 or 11-09497 into the file log # field and the filing will be displayed. Alternatively, you can search by company name.

Due to the volume of individuals and entities using this I-File application, it will prompt you to enter your e-mail address. The application will assemble the document or the entire filing and e-mail it to you. This usually takes only a few minutes, but depends on the volume and size of the filing. If you have any questions or want to report a problem with this search application, please use the “contact us” function found at <https://portal.fldfs.com/ifile/fass/default.asp>.