



INFORMATIONAL MEMORANDUM

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ISSUED

April 13, 2006

Office of Insurance Regulation

Kevin M. McCarty

Commissioner

NOTICE TO ALL INSURERS DOING BUSINESS IN FLORIDA

USE OF FORMS IN SPANISH LANGUAGE

The purpose of this Memorandum is to advise insurers doing business in Florida of the opportunity to use policy forms in the Spanish language.

Florida's population is growing at record rates and the Hispanic component of that growth is significant. Spanish is spoken in 35% of the homes in Florida and recent figures estimate the state's Hispanic population at over 3.3 million (Source: The University of Florida, Bureau of Economic and Business Research).

To better serve your customers, you may wish to use policy forms written in Spanish. The Office of Insurance Regulation (Office) encourages this practice in order to provide a clear understanding of the policy form for Spanish speaking policyholders. The Office will soon add to its website a listing of carriers and the types of Spanish policies offered.

To assist the Office in populating this list, carriers that already offer Spanish forms approved by the Office are requested to provide the following information and submit to **forms_survey@fldfs.com** so we may include your information on our website:

1. Insurer name;
2. List of policy forms offered in Spanish by type, i.e., life, major medical, auto, homeowners, etc.; and
3. Include the Office of Insurance Regulation file number under which the forms were approved.

If your company wishes to use your policy forms in Spanish, please contact the following persons within the Office:

For Life and Health companies, please contact Amber Graham at (850) 413-5136.

For Property and Casualty companies, please contact Brian Bogner at (850) 413-5266.