



JANUARY 15-16, 2019

Augustus B. Turnbull  
Florida State Conference Center  
555 West Pensacola Street  
Tallahassee, FL 32301

# AGENDA

## JANUARY 15 (DAY 1)

7:30 AM - 8:45 AM

**Registration Begins | *Registration Desk***  
**Breakfast | *Room 108***

9:00 AM - 9:15 AM

**Opening Session | *Room 208***  
Welcome Remarks: Florida Insurance Commissioner David Altmaier

9:30 AM - 10:30 AM

### **BREAKOUT SESSIONS**

**Life and Health | *Room 214***  
**Medicare Supplement Market, MACRA, and Filings**

*Presenters:*

*Craig Wright, Deputy Commissioner of Life and Health*

*Bryan Cromarty, Life and Health Product Review*

*Bill Petrizzo, Life and Health Product Review*

Join Deputy Commissioner of Life and Health Craig Wright for a discussion on Medicare Supplement in Florida, Medicare Access and CHIP Reauthorization Act (MACRA) changes, and the filing process.

**Property and Casualty | *Room 208***  
**ABCs of an Effective Form Filing**

*Presenter:*

*Sandra Starnes, Director of Property and Casualty Product Review*

Having trouble completing or submitting a form filing to OIR? Learn how to avoid common mistakes in homeowners insurance form filings and auto form filings.

10:45 AM - 11:30 AM

**Keynote Address | *Room 208***  
Senator Jeff Brandes, Florida Senate  
Guy Fraker, Chief Innovation Officer, Insurance Thought Leadership

11:45 AM - 12:45 PM

**Lunch | *Room 108***

1:15 PM – 2:15 PM

## BREAKOUT SESSIONS

### **Life and Health | Room 214**

#### **Analytics and Regulatory Approaches**

*Presenters:*

*Craig Wright, Deputy Commissioner of Life and Health*

*Warren Mills, Director of Life and Health Product Review*

Curious about how OIR monitors the health of the insurance marketplace? Learn about OIR's regulatory approach and tools used in the analysis and monitoring of the life and health insurance markets in Florida.

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### **Property and Casualty | Room 208**

#### **Assessing and Managing Your Company's Risk and Solvency Position**

*Presenters:*

*Virginia Christy, Director of Property and Casualty Financial Oversight*

*Robert Ridenour, Property and Casualty Financial Oversight*

*Champa Burns, Life and Health Financial Oversight*

Virginia Christy, Director of Property and Casualty Financial Oversight, will lead this session on identifying risks within your company, requirements of the Corporate Governance Annual Disclosure, and the Own Risk and Solvency Assessment (ORSA).

2:30 PM – 3:30 PM

## BREAKOUT SESSIONS

### **Life and Health | Room 214**

#### **Preview of the Insurance Regulation Filing System**

*Presenters:*

*Warren Mills, Director of Life and Health Product Review*

*John Reilly, Life and Health Product Review*

*Benjamin Ben, Life and Health Product Review*

The Life and Health Product Review team invites you to a sneak peek of OIR's new filing system - how to create a filing, the workbench, and other new features and functions.

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### **Property and Casualty | Room 208**

#### **What it Takes to Submit a Successful Rate Filing**

*Presenter:*

*Sandra Starnes, Director of Property and Casualty Product Review*

Don't understand the nuances of a rate filing? Sandra Starnes, Director of Property and Casualty Product Review, will guide you through the ins and outs of a property and casualty rate filing and the OIR review process, as well as provide tips for a successful rate filing.

3:45 PM – 4:45 PM

**BREAKOUT SESSIONS**

**Life and Health | Room 214**

**Common Filing Mistakes**

*Presenters:*

*Warren Mills, Director of Life and Health Product Review*

*James Dunn, Life and Health Product Review*

*Benjamin Ben, Life and Health Product Review*

Having trouble completing or submitting a filing to OIR? Warren Mills, Director of Life and Health Product Review, will lead this session on how to avoid common mistakes in life and health filings.

**Property and Casualty | Room 208**

**Flood Facts and Florida's Private Flood Insurance Market**

*Presenter:*

*Susanne Murphy, Deputy Commissioner of Property and Casualty*

This session will provide an overview of the current state of the private flood insurance market in Florida and activities at the federal level.

4:45 PM – 5:30 PM

**BREAKOUT SESSIONS**

**Life and Health | Room 214**

**Assessing and Managing Your Company's Risk and Solvency Position**

*Presenters:*

*Carolyn Morgan, Director of Life and Health Financial Oversight*

*Champa Burns, Life and Health Financial Oversight*

*Robert Ridenour, Property and Casualty Financial Oversight*

Carolyn Morgan, Director of Life and Health Financial Oversight, will lead this session on identifying risks within your company, requirements of the Corporate Governance Annual Disclosure, and the Own Risk and Solvency Assessment (ORSA).

**Property and Casualty | Room 208**

**Florida's Regulatory Landscape and Addressing the AOB Crisis**

Join this session for an inside look into the OIR's response to the most powerful storm to hit the U.S. since Hurricane Andrew, and the steps taken to protect consumers from AOB abuse.

5:45 PM – 6:45 PM

**Welcome Event | Atrium**

## JANUARY 16 (DAY 2)

7:30 AM - 8:45 AM

**Breakfast | Room 108**

9:00 AM - 9:45 AM

**General Session: A Consumer Perspective | Room 208**

*Presenter:*

*Tasha Carter, Director of DFS Division of Consumer Services*

This session will give the audience an understanding of the consumer complaint process and the role of an insurance company in facilitating a resolution.

10:00 AM - 11:00 AM

### BREAKOUT SESSIONS

**Life and Health | Room 214**

**Challenges in the Life Insurance Market**

*Presenters:*

*Craig Wright, Deputy Commissioner of Life and Health*

*Jennifer Lawson, Life and Health Product Review*

*Quinn Gornto, Life and Health Product Review*

Following a review of the life and annuities market, Craig Wright, Deputy Commissioner of Life and Health, will lead a panel discussion on emerging issues in the life and annuities market.

**Property and Casualty | Room 208**

**How Reinsurance and Catastrophe Reporting Go Hand in Hand**

*Presenters:*

*Susanne Murphy, Deputy Commissioner of Property and Casualty*

*Virginia Christy, Director of Property and Casualty Financial Oversight*

*Nicole Altieri, Property and Casualty Financial Oversight*

Deputy Commissioner of Property and Casualty Susanne Murphy will lead a session on OIR's catastrophe reporting system. Learn the importance of the data collected and how it is used following a catastrophic event, including an overview of OIR's Reinsurance Data Call and requirements for catastrophe reporting.

11:15 AM - 12:00 PM

**Leadership Panel | Room 208**

*Panelists:*

*David Altmaier, Florida Insurance Commissioner*

*Mike Yaworsky, Chief of Staff*

*Susanne Murphy, Deputy Commissioner of Property and Casualty*

*Craig Wright, Deputy Commissioner of Life and Health*

*Anoush Brangaccio, General Counsel*

Join members of OIR's executive team for a collaborative, interactive session that will focus on emerging issues and hot topics.

**12:00 PM – 12:10 PM**

**Wrap Up | *Room 208***

Florida Insurance Commissioner David Altmaier

**12:15 PM – 1:00 PM**

**Lunch | *Room 108***

**1:15PM – 3:00 PM**

**ROUNDTABLE SESSION**

**Have a Question? Ask the Expert!**

An interactive opportunity for one-on-one conversations with the OIR team from the Property and Casualty and Life and Health rate and form filing units, who stand ready to answer your questions.

**Life and Health | *Room 114***

**Property and Casualty | *Room 103***